
Financial presentation

March 2017



Soigner et prendre soin.

2016 annual results and outlook

March 2017

Contents

1. **Le Noble Age Group**
2. Continuous transformation to achieve targeted development
3. 2016 Results
4. Outlook

LNA, TREATING AND PROVIDING CARE

A major player

providing care for
dependent people

68

authorized establishments

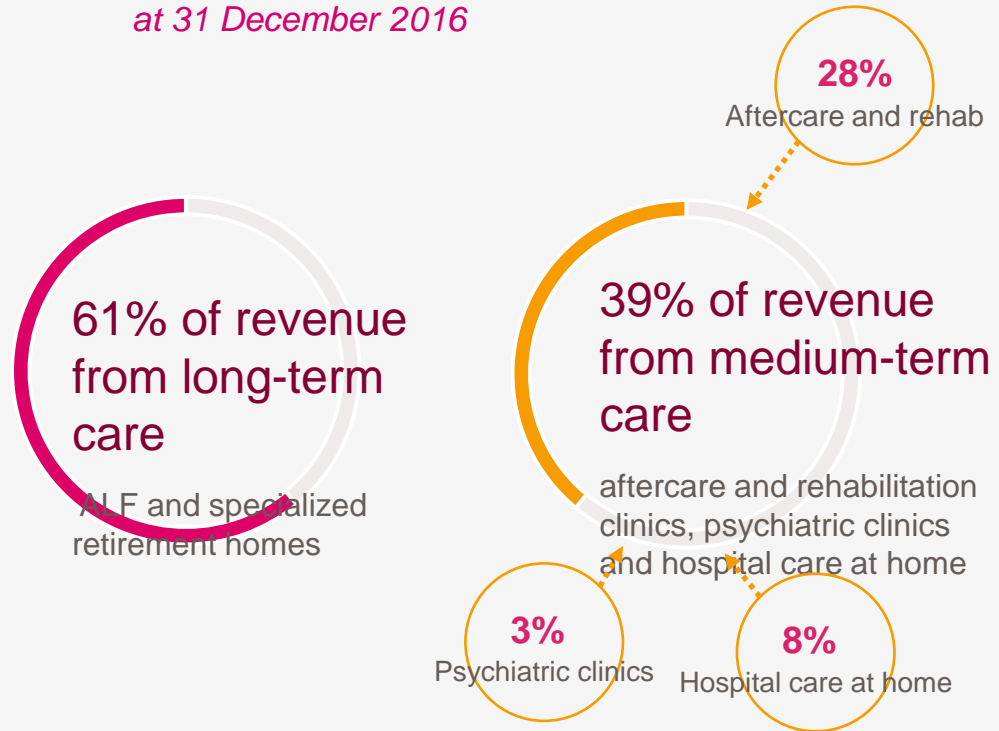
5,000

employees

7,345

authorized beds

at 31 December 2016

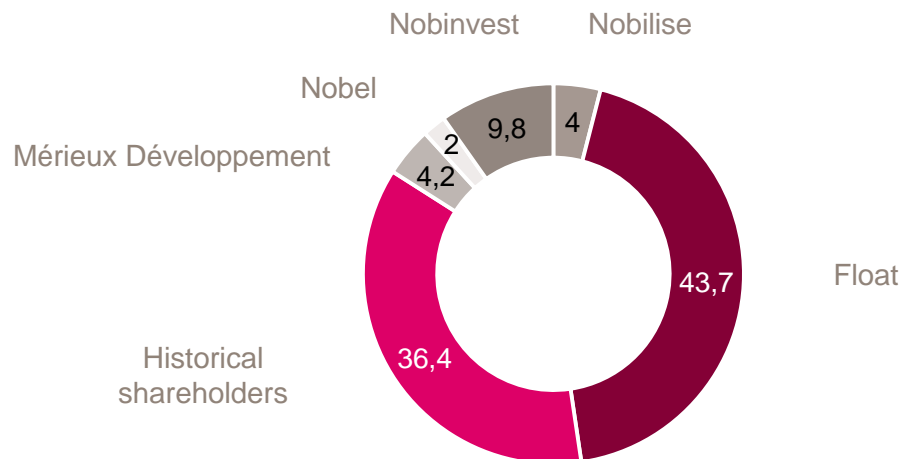


25 years

of expertise and innovation in the
service of residents and patients

A medium-sized family-owned company with a long-term vision

- ▶ Families who joined forces 25 years ago to support an entrepreneur with an innovative project
- ▶ Shareholder-managers who are physical persons, working daily within the Group
- ▶ 81 managers/executives (NOBILISE) have signed the shareholders' agreement
- ▶ **Increase in capital with Mérieux Développement and Nobel**



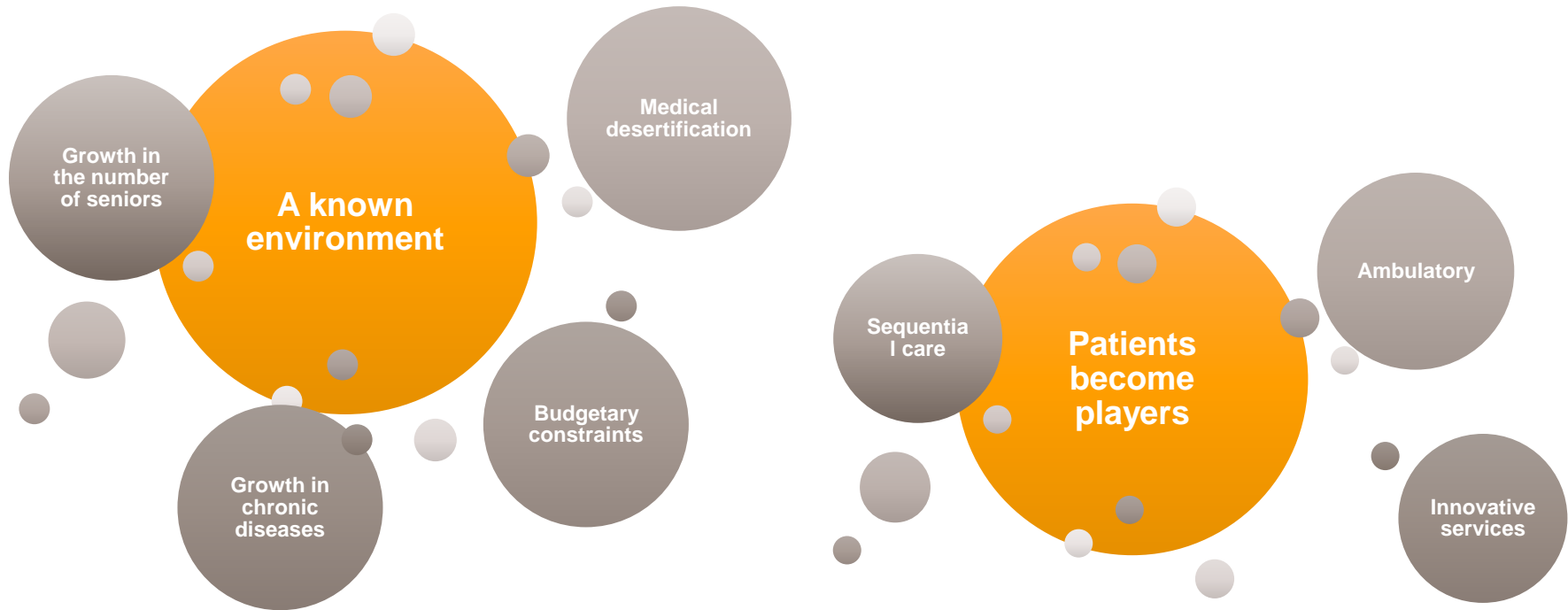
Shareholder structure at 31/12/2016

In % of voting rights

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A clear vision, major challenges



LNA, an offering that is continuously being transformed

A clear solution closely adapted to changes in society



High added value specialities

Cancer treatment: convincing first steps

- ▶ Recognition of “associated facilities for cancer treatment*” Serris and Ennery
 - ▶ Intermediate link between acute care and ambulatory follow-up
 - ▶ Prepare for the return home
 - ▶ Examples: chemotherapy, monitoring of treatment, consequences of surgery
- ▶ Signing of an “Associated facility for chemotherapy” agreement, HAD Val de Loire - Tours CHRU Hospital

D1 Hospital treatment

- ▶ Preparation of injectable anti-cancer treatments for adults and children
- ▶ Carrying out chemotherapy

D 2...D+7 Home care

- ▶ Monitoring of the treatment at the patient’s place of residence
- ▶ LNA employees trained in chemotherapy techniques

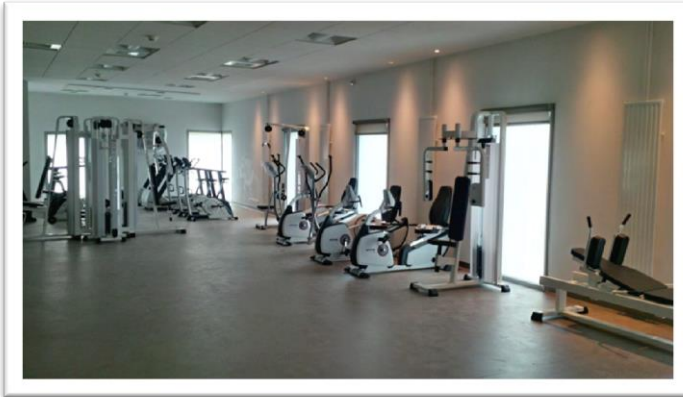
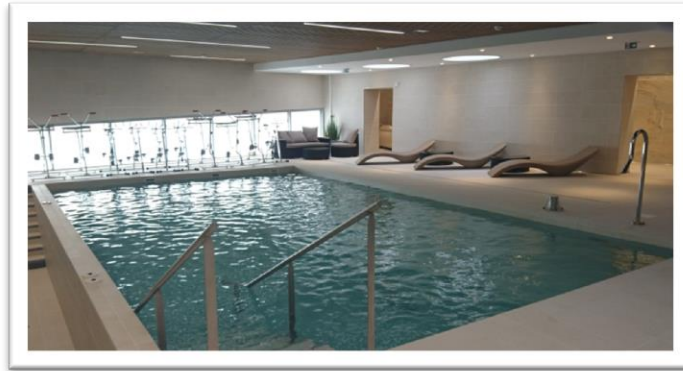
High added value specialities

Chronic diseases: proven know-how

- ▶ **Institut de Diabétologie et Nutrition du Centre (IDNC): specialised in diabetes/obesity**
 - ▶ **Multidisciplinary team:** doctors, nurses, dieticians, psychologists, social workers, physical activity teachers etc.
 - ▶ **Expertise focussed on healthcare and therapeutic education**
 - ▶ Treatment and work groups
 - ▶ Instructions and advice regarding appropriate physical activity
 - ▶ Appropriate dietary instructions and advice
 - ▶ Introduction to insulin treatment
 - ▶ **Strong tendency to innovate and experiment**, and then to adopt **digital innovations** before other players
 - ▶ **Connected fork** to help obese patients to chew for longer between mouthfuls
 - ▶ **Connected remote glucose meter** together with an “SOS diabetes” helpline
 - ▶ **Oculus 3D video** system for hypoglycaemia simulation
 - ▶ **Observia application** for therapeutic diagnosis, improving patient compliance and post-hospitalization monitoring



High added value specialities



A comprehensive and efficient technical support center

Ability to transform and enhance the offering

► Bordeaux : successful re-engineering of four facilities

Takeover of four facilities

- **Le Bourgailh**
77 beds + 6 ADL places
- **Le Château Lamothe**
58 beds + 6 ADL places
- **Les Jardins de Laurenzanne**
50 psychiatric hospital beds
- **Le Domaine des Augustins**
41 psychiatric hospital beds

2018

- **Le Bourgailh**
77 beds + 6 ADL places
- **Les jardins de Leysotte**
110 beds + 6 ADL places
- **Résidence Talanssa**
89 residential accommodation beds
- **Villa de Valrose**
117 residential accommodation beds +
1 activity and appropriate treatment centre



2014

2018

2015

Opening 29 September
Les Jardins de Leysotte



2016

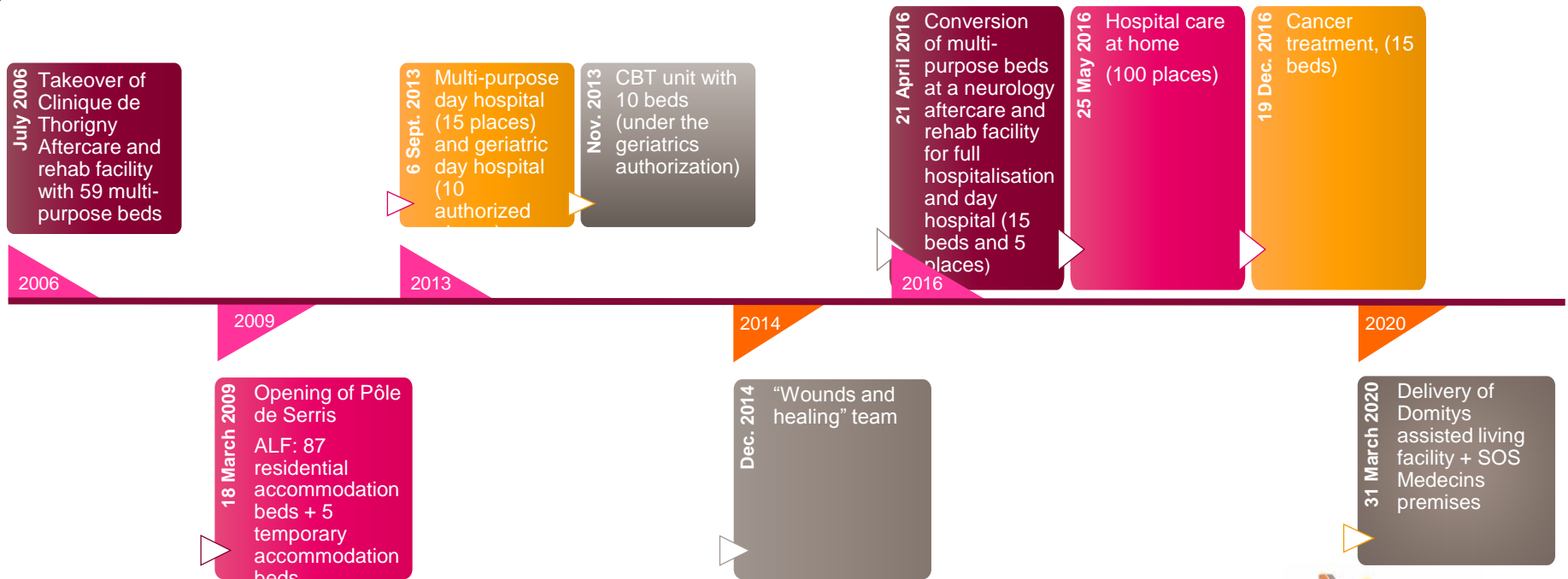
Opening 4 October
Résidence Talanssa



Delivery scheduled for
September
Villa de Valrose

Ability to transform and enhance the offering

- Pôles de Serris (Seine-et-Marne): a wider range of services thanks to various partnerships



Ability to transform and enhance the offering

- ▶ Pôle de Serris: a wider range of services thanks to various partnerships

Aftercare and rehab: 59 multi-purpose beds

2006



**2006-2020:
a major
transformation**

2020

- ALF: 92 beds
- **Aftercare and rehab:** 90 beds
 - Multi-purpose
 - Geriatrics
 - Cancer treatment
 - neurology
- **Day hospital:** 30 patients
- **Hospital care at home:** 100 beds
- **Dispensary for several LNA ALFs**
- **Mobile team** (wounds and healing)
- **SOS Medecins** (on the premises)
- **Domitys assisted living facility:** 110 apartments

Partnerships to transform the offering

- Landerneau (Finistère): opening of a new site in partnership with a private healthcare player, ELSAN



September 2013

- Takeover of the Kerlena clinic
- 127 beds managed

2013

June 2016

- Geriatrics aftercare and rehab day hospital authorization

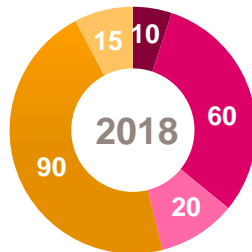
2016

2018

- 160 beds and 35 day hospital places
- Integrated town radiology centre

2018

- HC polyvalent
- HC locomoteur
- HDJ locomoteur
- HC gériatrie
- HDJ gériatrie



Partnerships to transform the offering

- ▶ Achères (Yvelines): opening of a new site in partnership with a local authority

Takeover in September 2013

- Clinique de Bazincourt (110 beds)

2014

- Geriatrics aftercare and rehab day hospital authorization

2015

- Neurology aftercare and rehab day hospital authorization
- Pneumology aftercare and rehab full hospitalisation and day hospital authorization

2019

- Medical healthcare centre
- **119 full hospitalisation beds and 45 day hospital places**

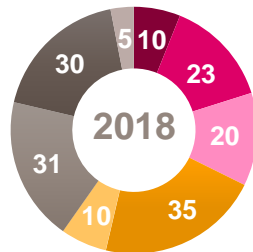
2013

2014

2015

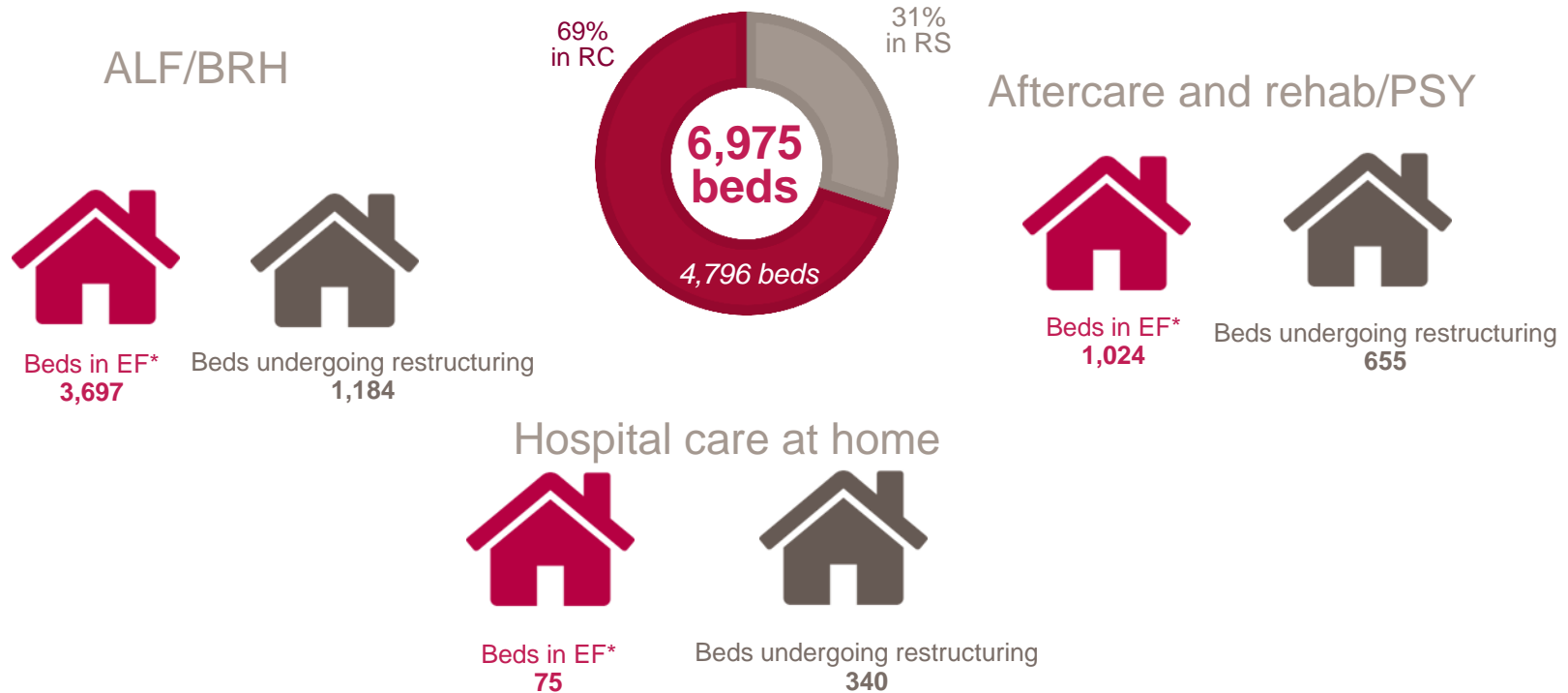
2019

- HC neurologie
- HC locomoteur
- HDJ locomoteur
- HC gériatrie
- HDJ gériatrie
- HC neurologie
- HC pneumologie
- HDJ pneumologie



Transformation of the facilities & beds in progress

31 December 2016



A significant size, high potential for growth

* EF: Established facilities

* BRH: Belgian retirement home

2. Continuous transformation, targeted development

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2016 in figures

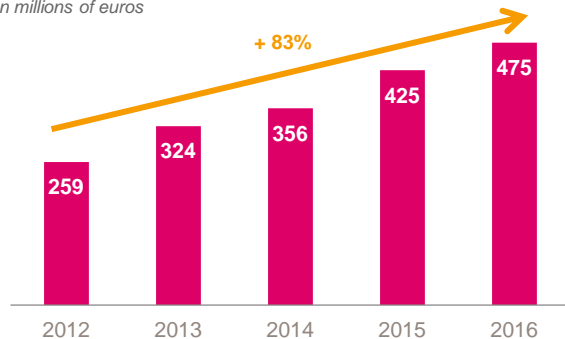
2016 Targets		2016 Actual
Revenue from Operations €385m <i>i.e. + 9%</i>	→	€393.8m +11.2%
Organic growth of 4%	→	6.3%
EBITDA margin of 12% for established facilities	→	13.1%
Leverage < 3.5	→	1.70

All of the targets set for 2016 were exceeded

Strong past performance

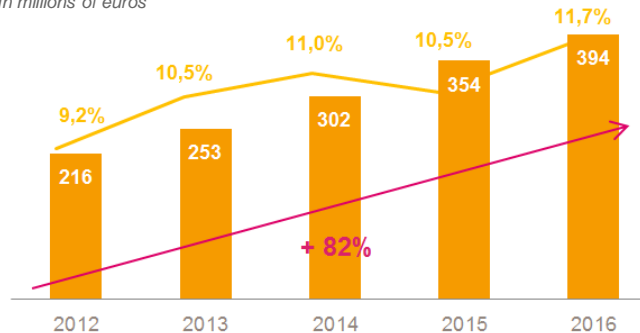
Consolidated revenue

In millions of euros



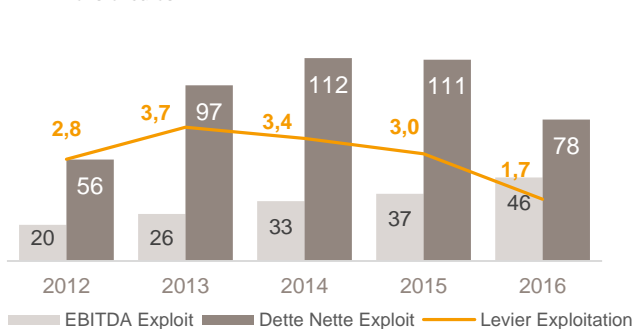
Revenue & EBITDA margin from operations

In millions of euros

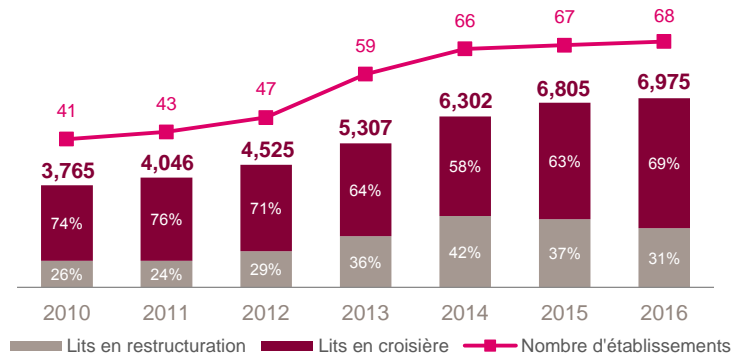


Net financial debt from Operations and leverage

In millions of euros



Number of beds in operation



2016 financial summary

▶ Regular growth in business

- ▶ Internal and external growth → Revenue from Operations: + 11.2%
- ▶ Dynamics of the business lines → increase in revenue of over 10% for long-term and medium-term care
- ▶ Balanced and stable business mix → ALF/Healthcare revenue ratio of 61%:39%

▶ Strong results and margins

- ▶ EBITDA margin from Operations of 11.7%, up by 1.14% (10.5% in 2015)
- ▶ Operating income before tax and extraordinary items of €37.2m up by 32%
- ▶ Net result (group's share)* of €15.5m up by 46%

** Restated to include non-current variations in deferred taxes*

2016 financial summary

▶ A controlled capital structure

- ▶ Cost of debt < 2.0%
- ▶ Leverage of 1.7 (net debt from Operations/EBITDA from Operations) compared with 3.0 at the end of 2015
- ▶ Strengthening of the capital with the arrival of two long-term investors

▶ A resilient model site by site

- ▶ Cash flow from operating activities in the Operations sector up by 29%
- ▶ CAPEX limited to 2.6% for established facilities

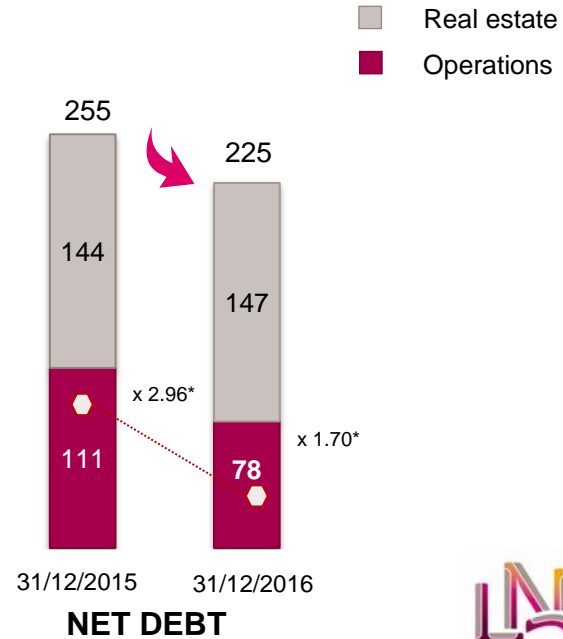
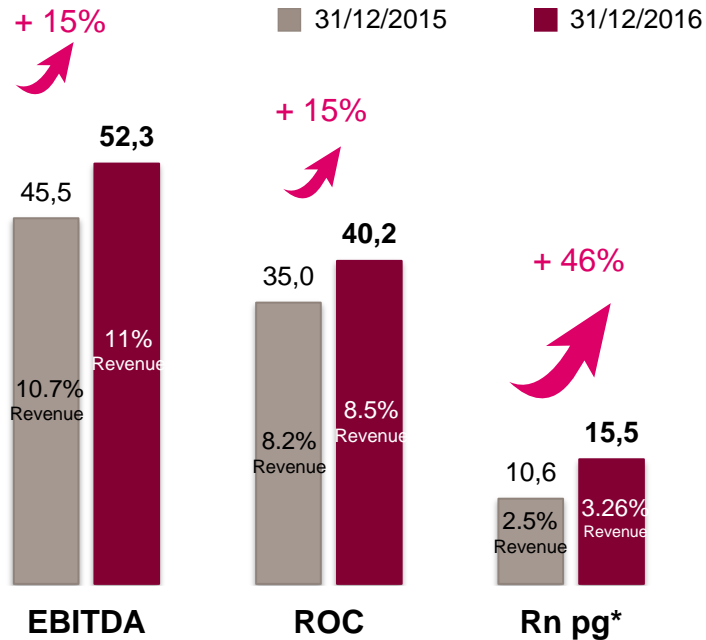
▶ A lever for growth and innate performance

- ▶ 700 beds included in established facilities in 2017
- ▶ 1/4 of the authorized total of 7,345 beds to be included in established facilities between 2018 and 2021 (i.e. 1,850 beds)

2016 Group key figures

► Strong growth in earnings and organic reduction in debt

In millions of euros



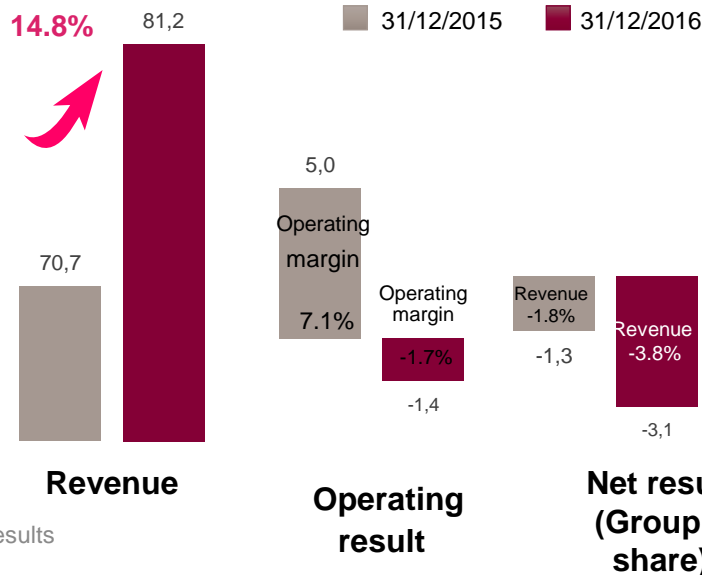
* Restated to include the impact of the change in the rate of corporate income tax based on deferred taxes and the potential loss of deferred tax assets on irrecoverable losses

* Leverage: Net financial debt from Operations / EBITDA from Operations

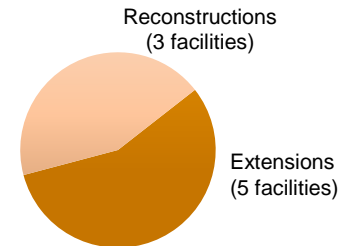
2016 acceleration in real estate sales

- ▶ **Sustained dynamics** for marketing in 2016
- ▶ **Operating margin** including adjustments in asset values
- ▶ Real estate loss maintaining the interest of long-term Operations
- ▶ Preparation of **about twenty deliveries** over the period 2017-2020

In millions of euros



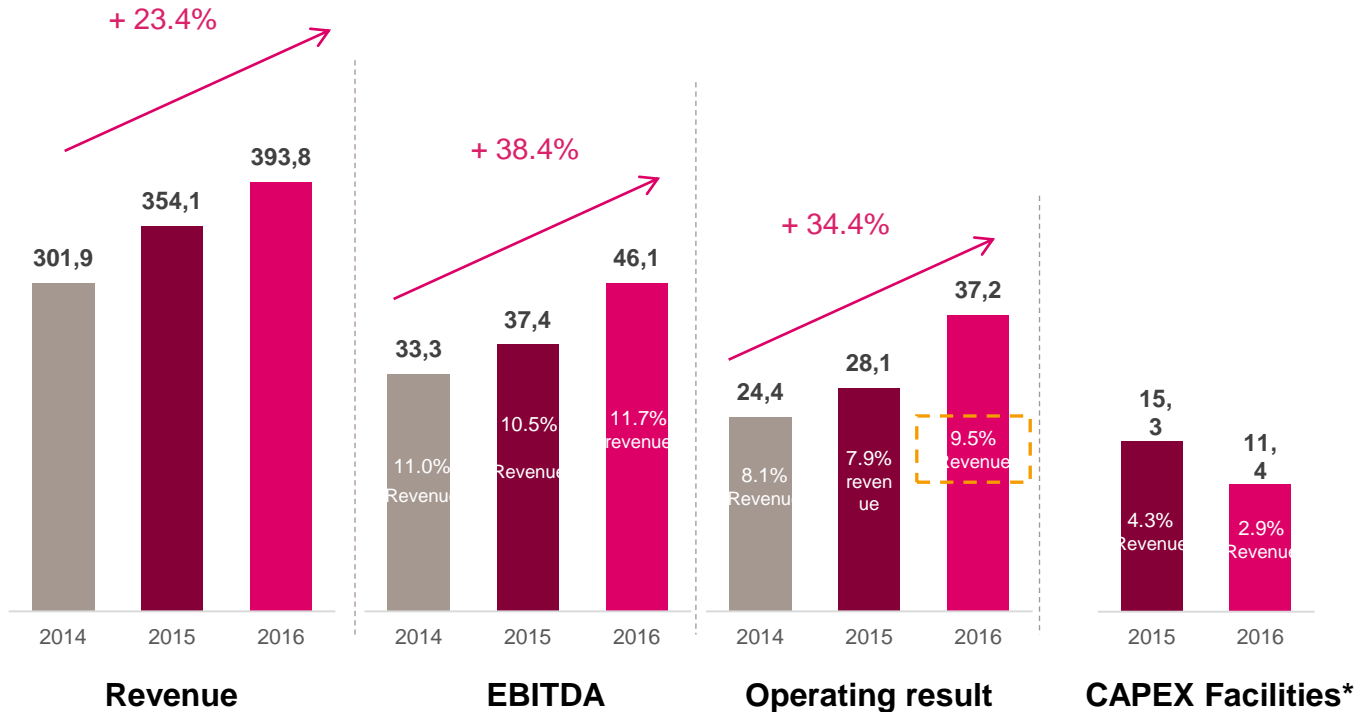
Continuation of the transformation of the facilities & beds in 2016
(breakdown of real estate revenue)



2016 Operations key figures

► Big improvement in operational performance

In millions of euros



Revenue from Operations

► Sustained increase in activity for all businesses

Revenue	2016		2015		Total Variation	Organic Growth	Breakdown of Organic Growth
	In €m	% revenue	In €m	% revenue			
By activity							
Long-term care France	214.3	54%	192.3	55%	+11.5%	+7.6%	4.1%
Long-term care Belgium	27.0	7%	26.5	7%	+1.6%	+4.9%	0.4%
Medium-term care France	152.1	39%	134.7	38%	+13.0%	+5.1%	1.9%
TOTAL	393.8	100%	354.1	100%	11.2%	+6.3%	+6.3%
					2.5%	3.8%	
					Price Effect	Volume Effect	

Analysis of EBITDA from Operations

► From revenue to EBITDA from Operations, controlled charges

In millions of euros	31/12/2016	31/12/2015	Variation (%)
Revenue	393.8	354.1	11.2%
External purchases and expenses	-129.6	-123.0	+5.3%
<i>Including rent</i>	-53.9	-50.9	+6.0%
Payroll expense	-208.7	-187.2	+11.5%
Taxes and duties	-13.0	-12.1	+7.7%
Miscellaneous revenue and expenses	3.6	5.6	-5.3%
EBITDA	46.1	37.4	+23.3%

Analysis of the EBITDA from Operations (excluding holding company)

► Improvement in the EBITDA margin in each sector

- ALFs at maturity, supporting the margin for established facilities at 13.1%
- Improvement in restructuring performance at 5.9% which brings the overall margin to 10.9%

	Established facilities		Other facilities		Total	
	2016	Var. 2016-2015	2016	Var. 2016-2015	2016	Var. 2016-2015
EBITDA – as % of revenue						
Long-term care France	13.8%	+ 44 bps	8.9%	+ 100 bps	12.8%	+ 75 bps
Long-term care Belgium	7.5%	+ 42 bps	- 7.0%	+ 353 bps	4.1%	+ 142 bps
Medium-term care France	12.9%	- 137 bps	5.2%	+ 636 bps	9.5%	+ 105 bps
TOTAL	13.1%	- 11 bps	5.9%	+ 114 bps	10.9%	+ 95 bps

Focus on “Established facilities”

Facilities & beds	Established facilities		Other facilities		
	31/12/2016	31/12/2015	31/12/2016	31/12/2015	
Number of facilities/Total	46/68	42/67	22/68	25/67	
Number of beds	4,796	4,293	2,179	2,512	
Revenue from Operations	277.6	251.2	115.8	102.3	
EBITDA/Revenue	13.1%	13.2%	5.3%	1.6%	≠ 7.7 points
EBITDA	36.2	33.1	6.2	1.7	
Operating income before tax and extraordinary items	29.9	27.7	3.0	-0.7	≠ 8.2 points
Current operating margin as % of revenue	10.8%	11.0%	2.6%	-0.7%	

Un levier de performance embarquée intact

Established facilities central to value creation

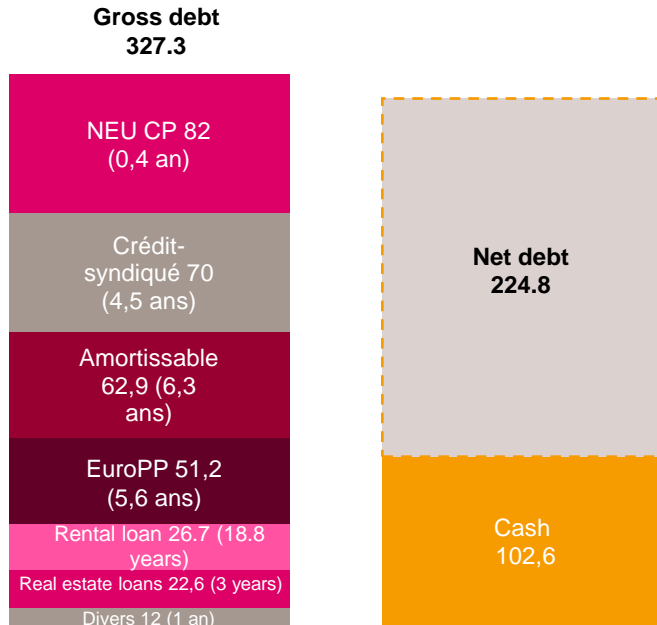
Operations profit and loss account

► Stable growth in earnings

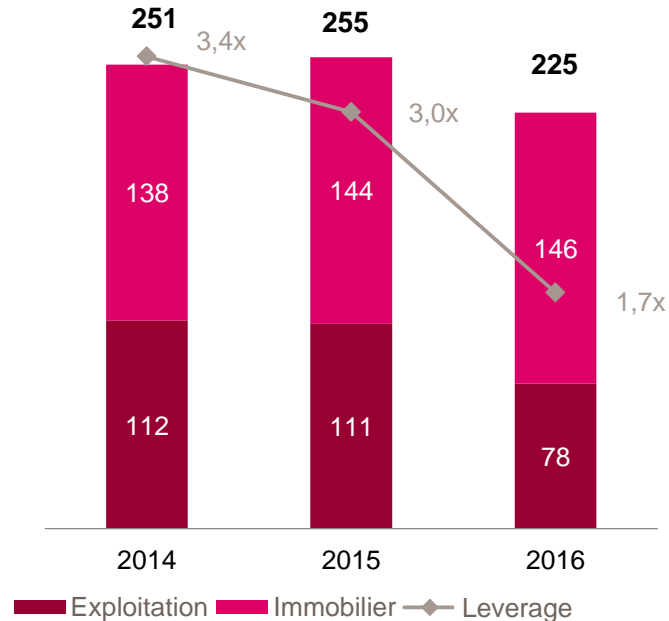
In millions of euros	2016	2015	Variation (%)
Revenue	393.8	354.1	+ 11.2%
EBITDA	46.1	37.4	+ 23.3%
<i>EBITDA margin (%)</i>	11.7%	10.5%	+ 114 bps
Operating income before tax and extraordinary items	37.2	28.1	+ 32.4%
<i>Current operating margin (%)</i>	9.5%	7.9%	+ 151 bps
Operating result	36.3	26.7	+ 35.6%
Financial result	(5.7)	(6.6)	- 12.7%
Earnings before tax	30.5	20.2	+ 51.3%
Net result (Group's share) restated to include non-current variations in deferred taxes	18.7	11.9	+ 57.3%
<i>Restated net margin (Group's share) (%)</i>	4.8%	3.4%	+ 139 bps
Net result (Group's share)	24.7	11.9	N/A
<i>Net margin (Group's share) (%)</i>	6.3%	3.4%	+ 291 bps

Diversified debt, according to project cycles

Debt structure and maturity

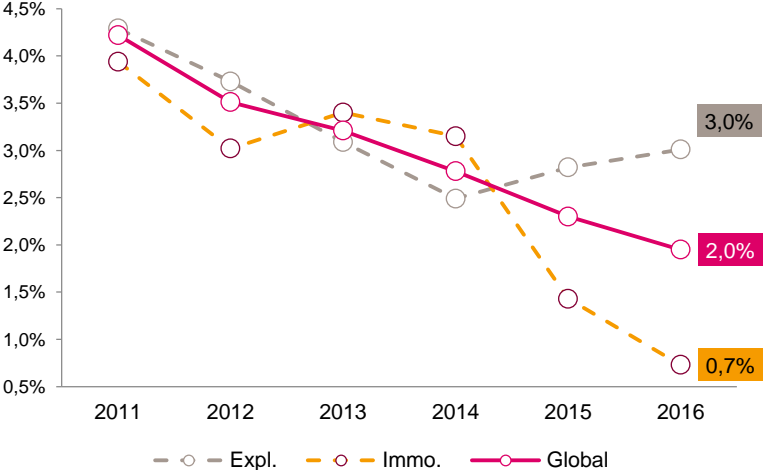


Consolidated net debt

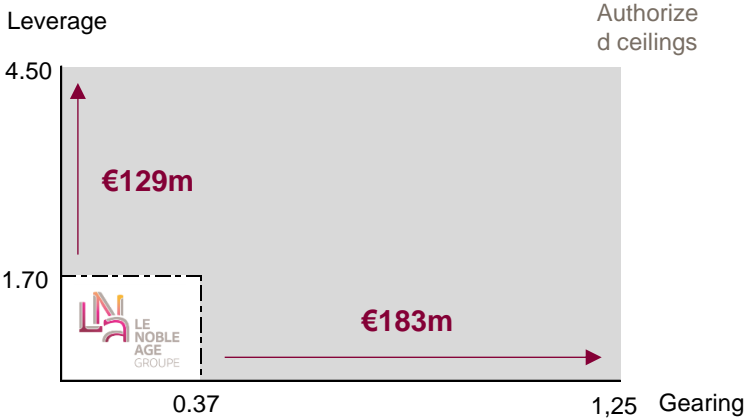


Optimized capital structure

Decline in the cost of debt



Highly flexible capital structure



Continuation of the road map

2017

- ▶ **Organic growth of 4%** *linked to transformation of the facilities*
- ▶ EBITDA for established facilities of **12% of revenue**
- ▶ Controlled leverage **< 2.5**
- ▶ A total of **1,850 beds** under preparation in established facilities
- ▶ **Growth in earnings** making it possible to continue the gradual and progressive distribution and development policy

A strategic business plan in progress

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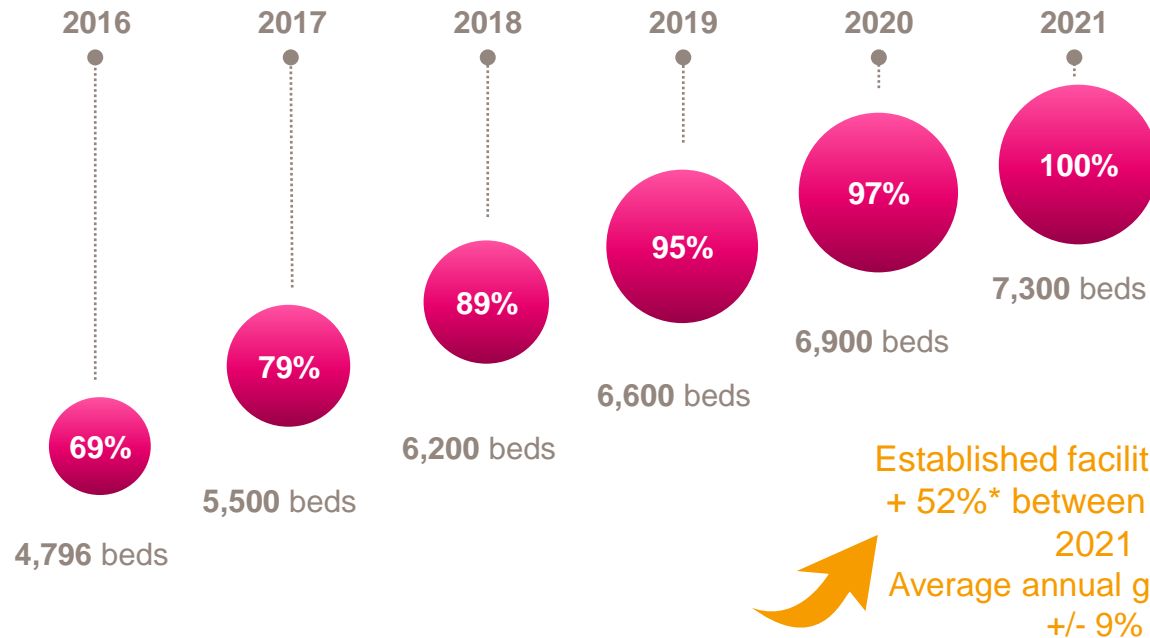
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3. 2016 in figures
4. **Outlook**

Outlook

- ▶ **A business base** showing steady growth, offering increased visibility
- ▶ **Development** of innovative services in the target territories
- ▶ **Growing Together 2018/2022:** a solution to the challenges facing society

Controlled growth areas

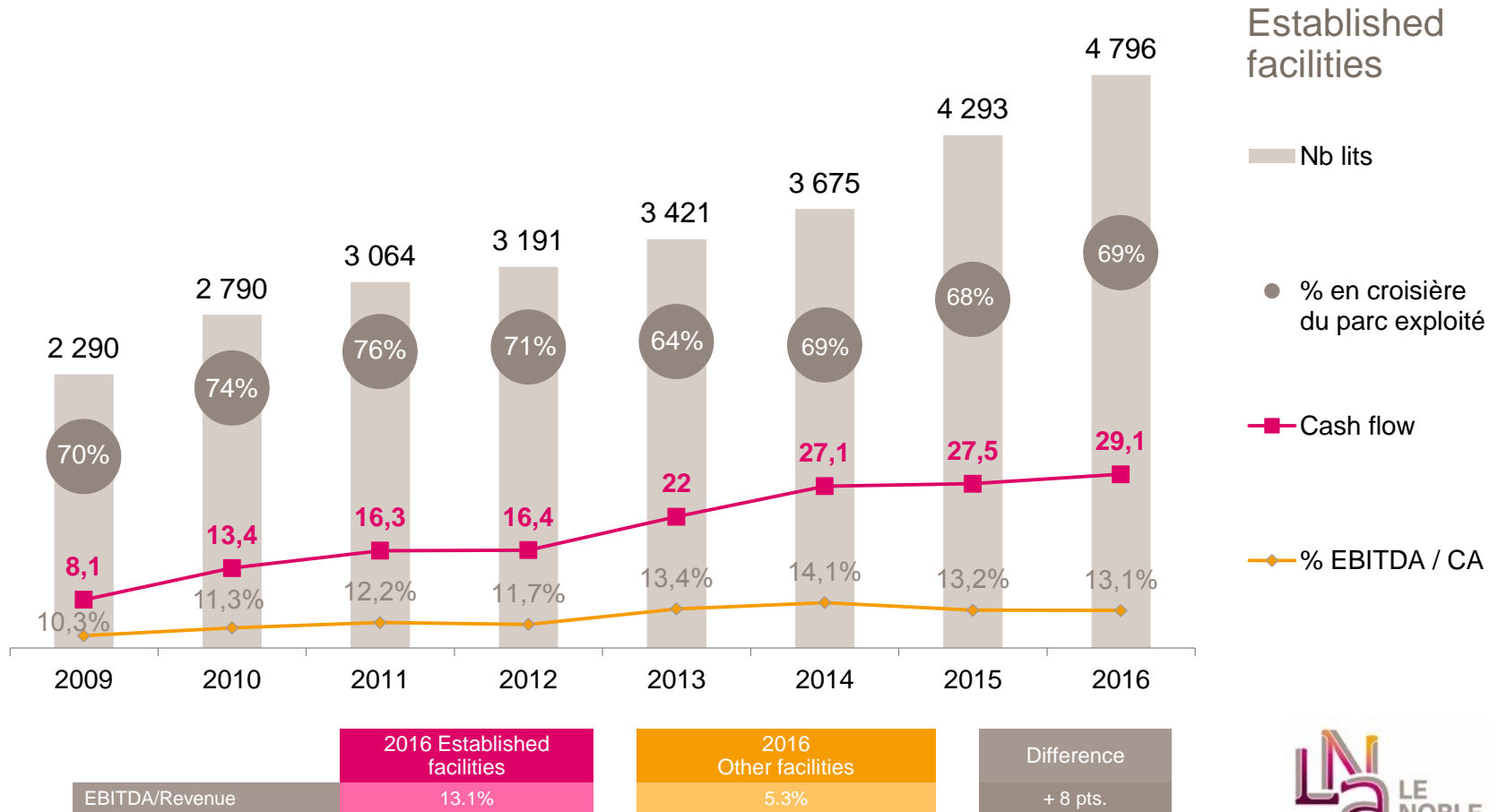
- Transformation of the existing facilities & beds into “established facilities”, excluding new developments



*% of beds in “established facilities”

(No. of beds in established facilities during the year/No. of beds in operation at the end of the period)

Visibility regarding the transformation of the facilities & beds



Increasing our influence

2006

1,544 beds
128 beds/1 aftercare and rehab facility
1,416 beds/16 ALFs/BRHs
1,000 employees

2016

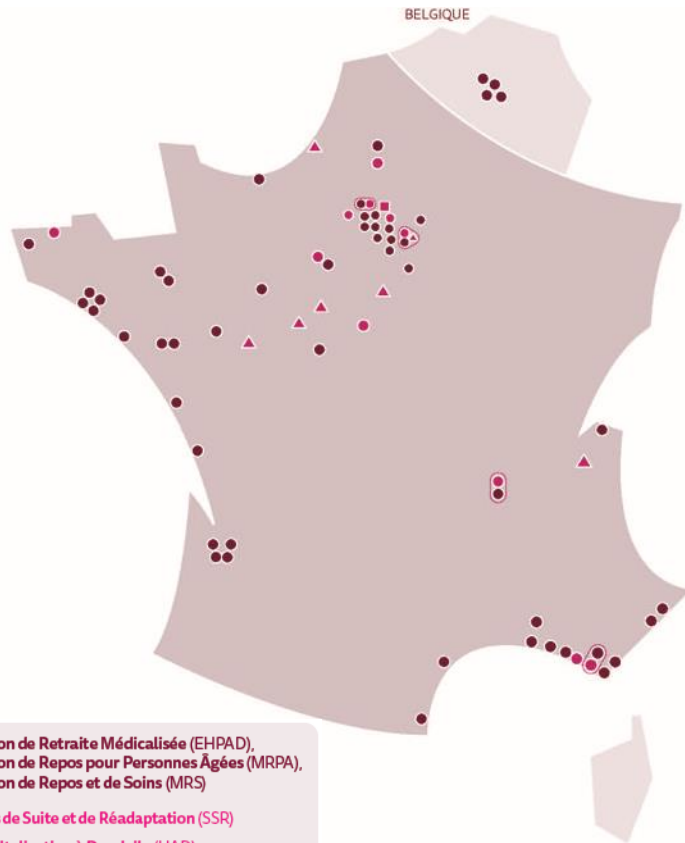
6,975 beds
1,679 beds/13 aftercare and rehab facilities
1 Health Centre
4,881 beds/48 ALFs/BRHs
415 places/7 hospital care at home facilities
5,000 employees

2021

10,500 beds
> 7,000 employees



Development of innovative services in the target territories



- ▶ A “known” health environment
- ▶ An upgradeable and innovative offering
- ▶ Unifying know-how and attractiveness
- ▶ Since 2008, 1,252 beds taken over from public players and associations (11 facilities)
- ▶ A surgical and innovative development approach

Growing Together

- ▶ An **inclusive** and unifying approach for assessing the Growing Together plan:
 - ▶ Business work groups
 - ▶ Appraisal interviews on different sites
 - ▶ Specific work groups for the ExCom and Liaison Committee
 - ▶ Electronic consulting of all employees
- ▶ **Topics for reflection:**
 - ▶ Medical offering
 - ▶ Digital technology and connected objects
 - ▶ Development of ambulatory care and sequential care
 - ▶ Territorial foothold: healthcare systems, sectors

Create the new strategic plan from March to December 2017

High-quality performance and profitable growth

2021

- ▶ A total of **10,500 beds** with 3,000 beds from targeted external growth in our health territories
- ▶ A **territorial foothold** with segmented and specialised offerings
- ▶ Organic growth of **almost 4%** over the period 2016-2021 with constant prices
- ▶ Target of **7,300 beds in established facilities** with new developments
- ▶ Controlled financial leverage

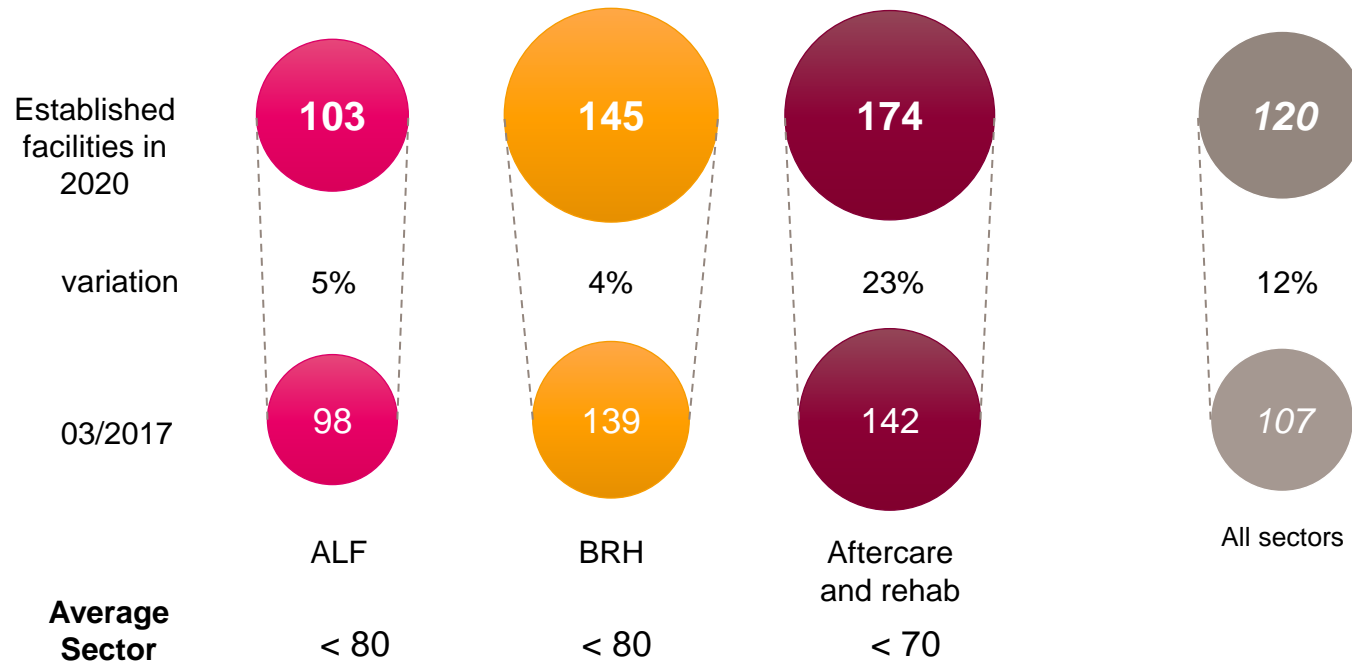
Growth combining quality and performance

Thank you for your attention

APPENDICES

Size of the sites synonymous with efficiency

Change in the average size



A major choice

Glossary

ARS

- Regional healthcare agency

CRAM

- Regional health insurance office

Organic Growth

corresponds to the variation in revenue:

- between the previous/current year for facilities existing the previous year,
- between the previous/current year for facilities opened the previous/current year
- between the previous/current year for facilities restructured according to LNA Santé specifications or whose capacity increased in the previous/current year,
- in the current year compared with the same period in the previous year for facilities acquired the previous year.

ExCom

- Executive Committee

LC

- Liaison Committee

Secure deal flow

- Takeovers, creations and/or extensions

Net financial debt

- Gross financial debt after deducting cash and cash equivalents

Net financial debt from Operations

- gross financial debt from Operations after deducting cash and cash equivalents and equity contributed to the real estate business

Medical devices

- Prescribed medical equipment and supplies such as: hospital beds, patient lifter, standing table, dressings, syringes, nutriments etc.

PATHOS allocation:

- The following calculation formula is used:
Rate in force x No. of beds authorized x (GMP + PMP x 2.59)
- Where:
 - GMP = GIR weighted average (= average load of the facility for dependency)
 - PMP = PATHOS weighted average (= average load of the facility for care)

Glossary

EBITDA

- Earnings before Interest, Taxes, Depreciation, and Amortization

EBITDAR

- Earnings Before Interest, Taxes, Depreciation, Amortization and Rent

ALF

- Assisted Living Facilities

Established facilities

- Real estate that has been extended (if necessary) and renovated, with 100% of its authorized capacity
- Human organisation and method of management in line with Group standards

Facilities undergoing restructuring or being opened

- Facilities taken over or opened within the last year or so
- Renovation and/or extension work in progress
- Implementation of the Group's standards

Operations equity and quasi-equity

- the consolidated equity capital of the Operations business, increased by deferred tax liabilities linked to Operations

Gearing

- Ratio of the net financial debt from Operations to equity and quasi-equity from Operations. It measures the risk of the company's capital structure.

Gerontogrowth

- Increase in the number of elderly persons in the population (quantity)

Glossary

GMP

- Groupe Iso Ressource weighted average (assessment of dependence)

HAD

- Hospital care at home

Financial leverage

- (Net debt from Operations/EBITDA from Operations) measures the company's ability to repay its debt. It shows the number of years required for the company to repay its debt based on its EBITDA.

MAD

- Home care

MRPA

- Rest home for the elderly

ORNANE

- Bonds redeemable in cash and/or new and/or existing shares

PMP

- PATHOS weighted average (assessment of the technical care required)

PRM

- Person with reduced mobility

PUI

- Pharmacy for residents and patients

Taken over during the financial year

- Facilities that were not included on 1 January of the current year
- New creations opened during the year

RFP

- Return on own funds, measured by the ratio between net income/shareholders' equity. Equal to the sum of the economic rate of return and the leverage

Glossary

Operating ROCE

- Return On Capital Employed measured by the ratio between the operating result (before or after tax)/capital employed (shareholders' equity + net debts)

IS

- Information System

SSIAD

- Home nursing services

SSR

- Aftercare and rehabilitation services

Total treatment price

- In ALF, this refers to inclusion in the ALF budget of the fees of external private practitioners, such as GPs, physiotherapists and speech therapists, and radiology and laboratory costs

T2A

- Activity-based pricing

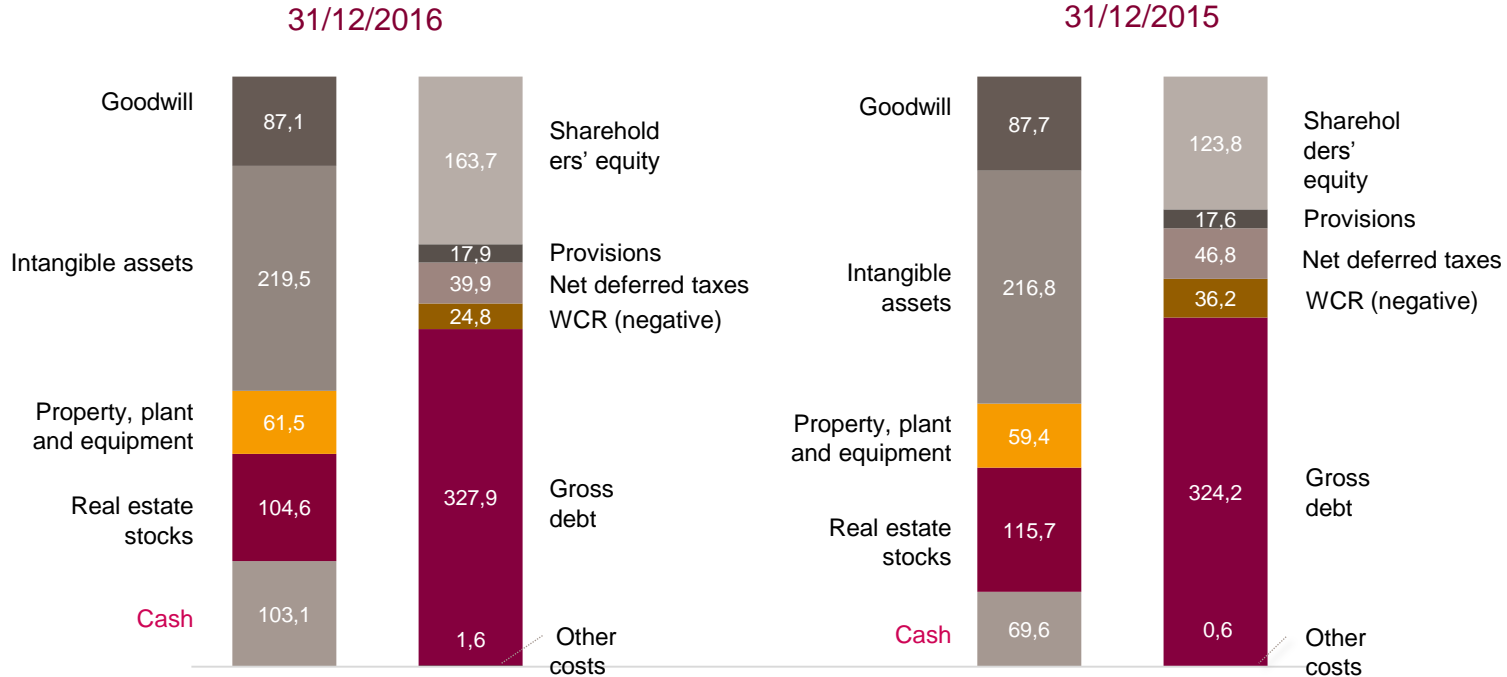
USLD

- Long-term care facility

Simplified cash flow statement and cash

<i>In millions of euros</i>	2016	2015	Variation in value
Cash at start of previous year	68.8	35.5	33.3
OPERATING ACTIVITIES	32.1	20.2	11.9
Restated cash flow from operating activities	45.5	42.4	3.1
<i>Including Operations</i>	<i>44.7</i>	<i>34.5</i>	<i>10.2</i>
Variation in the working capital requirement including payment of corporate income tax	-13.4	-22.2	8.8
INVESTING ACTIVITIES	-10.1	-20.4	10.3
Development investments	-0.4	-10.9	10.5
Maintenance investments	-9.4	-11.3	1.9
Other variations	-0.3	1.8	-2.1
FINANCING ACTIVITIES	11.7	33.6	-21.9
Dividends paid	-2.0	-0.5	-1.5
Capital increase	19.7		19.7
Issue of disintermediated loans	88.0	63.8	24.2
Issue of bank loans	18.6	149.2	-130.6
Repayment of disintermediated loans	-20.9	-47.9	27.0
Repayment of bank loans	-83.0	-122.3	39.3
Net financial costs paid	-7.2	-7.7	0.5
Other costs	-1.5	-1.0	-0.5
Cash at the end of the current year on 31/12	102.6	68.8	33.8
Including Operations	98.1	67.3	30.8

Operations + Real Estate balance sheet



Optimized debt structure

Reference rate	31/12/2016		31/12/2015	
3 month Euribor rate (12 month period)	-0.26%		-0.02%	
5-year mid-swap rate	0.08%		0.33%	
Group Debt	31/12/2016		31/12/2015	
1 - Gross cost of debt	1.9%		2.3%	
2 – Disintermediated component *	SFAF 30/03/17	31/12/2016	SFAF 07/04/2016	31/12/2015
	61%	46%	52%	23%
3 – Fixed and floating-rate component hedged	68%		53%	
Operations debt	31/12/2016		31/12/2015	
4 – Operations debt component/Consolidated debt	35%		43%	
5 - Gross cost of debt	3.0%		2.8%	
6 – Fixed and floating-rate component hedged	99%		92%	
7 - Maturity of the Operations debt	5.5 years		5.7 years	
8 - Operations financial charges/Operations EBITDA	11%		12%	
Bank covenants	31/12/2016		31/12/2015	
9 - Operations gearing **	0.37		0.64	
10 – Leverage (Operations net debt/Operations EBITDA)	1.70		2.96	
Cash and loans available	31/12/2016		31/12/2015	
11 - Operations net cash position	98.1		67.3	

* Disintermediated component at 30/03/2017: projected amount

** Net financial debt from Operations/shareholders' equity and deferred taxes from Operations

Financing structure

- ▶ **5-year RCF of €149.4m (extended by one year: 07/2020 to 07/2021)**
 - ▶ Purpose: replace the bilateral bank liquidity lines that are not very liquid, and provide a backup for the short-term negotiable securities programme (e.g. commercial papers)
 - ▶ Assets financed: operating licences during restructuring and real estate complexes held before carrying out the work
- ▶ **Short-term negotiable securities programme of €120m**
 - ▶ Purpose: finance carrying cost credits and bilateral bank liquidity lines that are not very liquid
 - ▶ Assets financed: construction work in progress and real estate assets ready for sale
- ▶ **7-year Euro PP of €51.2m (maturity date 07/2022)**
 - ▶ Purpose: cover medium and long-term credit requirements in the Operations sector
 - ▶ Assets financed: operating licences at the end of the facility restructuring phase
- ▶ **Capital increase in cash of €20.2m**
 - ▶ Purpose: consolidate the Group's independence and governance aimed at accelerating its development
 - ▶ Immediate impact: increase in the Group's cash and reduction in its gearing